



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Strategic Plan

Year 2 Action Plan



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Year 2 Action Plan

Nottinghamshire Fire and Rescue Service has a three-year Integrated Risk Management Plan (2019-2022), which we call our Strategic Plan. Each year key service ambitions are delivered to ensure we continue to provide an efficient and effective service to the communities of Nottinghamshire and deliver our aim of 'creating safer communities'.

Over the next year, we are going to continue to make sure that we are always ready to work with you to prevent incidents from happening, protect you from hazards and respond to you in an emergency.

For 2020, year two of our Strategic Plan, our key ambitions are:

Responding to you

Assure our operational resourcing

- Maintain core service delivery and assist our partners in supporting our communities during the coronavirus pandemic.
- Assure our response model by undertaking an evaluation of changes to our operational model
- Ensure our crews have universal access to fully embedded operational risk information

Strengthen the sustainability of on-call

- Explore alternatives to help deliver a sustainable and resilient On-Call system

Preventing Incidents and Protecting you

Supporting those in greatest need

- Further development of our Safer Communities Strategy to ensure continued focus on supporting those individuals at the highest risk of fire and other emergencies

Information gathering within the built environment

- Review our programme for identifying high risk buildings to ensure we protect persons from the risk of fire

Reviewing our Prevention and Protection departments

- Continued development of the evaluation framework to enable us to review the effectiveness of our prevention and protection activities.
- Respond to the recommendations of the Grenfell inquiry

Delivering an efficient service

Improving your service

- Develop a new corporate governance planning cycle and review all corporate documentation
- Develop a performance management framework to help drive improved levels of community outcomes
- Further develop technological solutions to help drive improved organisational effectiveness
- Commence alignment of all information management processes to ISO27001.

Collaborate to provide a better service

- Continue to develop our joint headquarters collaboration programme

Looking after our people

Looking after your service

- Develop and launch our new People Strategy.
- Develop effective systems to maintain the health and wellbeing of our workforce.
- Further develop and embed our service values to create an inclusive and supportive workplace for all our employees.

We review progress against these actions, through our corporate governance structure, throughout the year. Key service updates can be viewed by reviewing our Fire Authority meeting minutes.

Each year we report on progress against the previous year of our IRMP. You can review our progress through our Statement of Assurance.